

Please obtain FCT RMA number prior to completing form.
Obtain RMA Number by sending email to service@freedomcte.com, or by calling (903) 985-8999 Ext. 15

<p>Ship Unit to: Freedom Communication Technologies Service Department 2002 Synergy Blvd., Suite 200 Kilgore, TX 75662 PHONE: (903)-985-8999 Ext. 15 Fax: (903)-985-8998</p> <p>RMA# _____ Serial # _____</p>	<p>Check Box for Payment/Coverage Type:</p> <table style="width:100%;"> <tr> <td style="width:50%;">Model R2600C/D:</td> <td style="width:50%;">Models R2625, R2660, R2670, & R2680:</td> </tr> <tr> <td><input type="checkbox"/> Repair & Calibration \$1750 Flat Rate</td> <td><input type="checkbox"/> Repair & Calibration \$1950 Flat Rate</td> </tr> <tr> <td><input type="checkbox"/> Calibration Only \$675 Flat Rate</td> <td><input type="checkbox"/> Calibration Only \$750 Flat Rate</td> </tr> </table> <p style="text-align: center; color: red;">Customer Pays Inbound and Outbound Shipping</p>	Model R2600C/D:	Models R2625, R2660, R2670, & R2680:	<input type="checkbox"/> Repair & Calibration \$1750 Flat Rate	<input type="checkbox"/> Repair & Calibration \$1950 Flat Rate	<input type="checkbox"/> Calibration Only \$675 Flat Rate	<input type="checkbox"/> Calibration Only \$750 Flat Rate
Model R2600C/D:	Models R2625, R2660, R2670, & R2680:						
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<p>Return Shipping Instructions:</p> <p>Company/Agency: _____ Street Address: _____ _____ _____ City, State Postal Code: _____ Province: _____ Country: _____</p> <p><input type="checkbox"/> Customer Freight Carrier and Account# _____</p>	<p>Company Contact:</p> <p>Name: _____ Office Phone: _____ Cell Phone: _____ Email: _____ AP Email: _____</p> <p style="color: red; font-size: small;">Note: RMA's from outside the U.S. must have complete contact information to facilitate clearance through customs. Incomplete information may result in abandonment of goods.</p> <p>OR <input type="checkbox"/> Prepay and Add Freight Cost (\$10 Handling Fee)</p>
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Billing Information (Check One):
(Do not complete if under warranty)

Via Credit Card (Visa, Mastercard and American Express accepted):

(When paying by credit card there will be a 3% surcharge)

Email completed credit card authorization form to:
service@freedomcte.com

OR

Call (903) 985-8999, Ext.15:
provide credit card information.

OR

Send payment via wire transfer to: Regions Bank
213 N. Fredonia St.
Longview, TX 75601

Routing Number:	062005690
Bank Account Number:	0174804308
SWIFE Address:	UPNBUS44
ABA:	062005690
Account Name:	Freedom Communicattion Technologies

OR

Send payment by check to:

Freedom Communication Technologies
2002 Synergy Drive, Suite 200
Kilgore, TX 75662
ATTN:: Accounting Department

Please Provide RMA number or Invoice Number with payment

Please provide as much detail as possible concerning your issue:

[Enter your Information here]

Please DO NOT Send Accessories unless related to equipment failure

Our technicians may wish to contact you to get a better idea of any issue you are experiencing. Please provide contact information below for the individual most knowledgeable concerning the issue.

Technical Contact Information:

Contact: _____ Phone: _____
Email: _____ Fax: _____